

# Special Order Quote

Customer Agreement #: H2710-198747

Printed Date: 11/29/2021

**Customer:** KRISTYN PATTERSON

**Address:** 2522 W BOSTON BLVD  
DETROIT, MI 48206

**Phone 1:** 773-551-0027

**Phone 2:**

**Email:** kpgproperties@gmail.com

**Store:** 2710

**Associate:** FOUAD

**Address:** 25451 MICHIGAN AVENUE  
DEARBORN HEIGHTS, MI  
48125

**Phone:** 313-359-9600

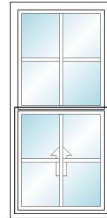
**Pre-Savings Total:** \$11,059.40

**Total Savings:** (\$1,659.56)

**Pre-Tax Price:** \$9,399.84

**Price Valid Through:**  
**1/17/2021**

All prices are subject to change. Customer is responsible for verifying product selections. The Home Depot will not accept returns for the below products.



Frame Width = 22 3/4

Frame Height = 48 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
100-1	50 Series Buck Single-Hung-2001 Equal Sash , Fixed/Active , 22.75 x 48.25 , Beige / Beige	\$232.97	\$198.00	1	(\$34.97)	\$198.00
<b>Unit 100 Total:</b>		<b>\$232.97</b>	<b>\$198.00</b>		<b>(\$34.97)</b>	<b>\$198.00</b>

## Begin Line 100 Description

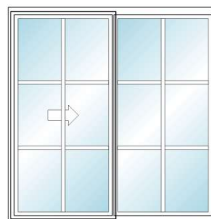
### ---- Line 100-1 ----

50 Series Buck Single-Hung-2001  
Overall Rough Opening = 23" x 48 3/4"  
Overall Unit = 22 3/4" x 48 1/4"  
Installation Zip Code = 48206  
U.S. ENERGY STAR® Climate Zone = Northern  
ENERGY STAR Required = Yes  
Frame Width = 22 3/4  
Frame Height = 48 1/4  
Venting / Handing = Fixed/Active  
Exterior Color = Beige  
Interior Finish Color = Beige  
Performance Rating = PG35 / DP 35/35  
Glass Construction Type = Dual Pane  
Glass Option = Low-E2+ PS

High Altitude Breather Tubes = No  
Glass Strength = Standard  
Glass Tint = No Tint  
Specialty Glass = None  
Gas Fill = Air  
Contour Grilles-Between-the-Glass  
Colonial  
Grille Pattern = Colonial  
Exterior Grille Color = Beige  
Interior Grille Color = Beige  
2W2H  
Number of Sash Locks = Single  
Lock Type = Standard  
Insect Screen Type = Half Screen

Insect Screen Material = Fiberglass  
Vinyl Sill Angle = Sill Angle  
Head Expander = Yes  
Room Location = bedroom 1,  
Is this a Remake? = No  
Re-Order Item = No  
Unit U-Factor = 0.28  
Unit Solar Heat Gain Coefficient (SHGC) = 0.34  
U.S. ENERGY STAR Certified = Yes  
SKU = 238843  
Vendor Name = S/O SILVER LINE BLDG PRD  
Vendor Number = 60660514  
Customer Service = (888) 504-0005  
Catalog Version Date = 01/04/2021

## End Line 100 Description



Frame Width = 47

Frame Height = 48 1/2

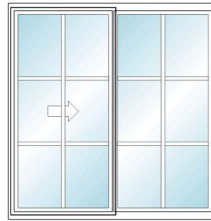
Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
200-1	50 Series Buck Single Gliding-2092 , Active/Stationary (XO) , 47 x 48.5 , Beige / Beige	\$257.38	\$218.75	1	(\$38.63)	\$218.75
<b>Unit 200 Total:</b>		<b>\$257.38</b>	<b>\$218.75</b>		<b>(\$38.63)</b>	<b>\$218.75</b>

**Begin Line 200 Description**

---- Line 200-1 ----

<p>50 Series Buck Single Gliding-2092  Overall Rough Opening = 47 1/4" x 49"  Overall Unit = 47" x 48 1/2"  Installation Zip Code = 48206  U.S. ENERGY STAR® Climate Zone = Northern  ENERGY STAR Required = Yes  Frame Width = 47  Frame Height = 48 1/2  Venting / Handing = Active/Stationary (XO)  Exterior Color = Beige  Interior Finish Color = Beige  Performance Rating = PG15 / DP 15/15  Glass Construction Type = Dual Pane  Glass Option = Low-E PS Argon  High Altitude Breather Tubes = No</p>	<p>Glass Strength = Standard  Glass Tint = No Tint  Specialty Glass = None  Gas Fill = Argon  Contour Grilles-Between-the-Glass  Colonial  Grille Pattern = Colonial  Exterior Grille Color = Beige  Interior Grille Color = Beige  2W3H  Hardware = Standard  Hardware Color/Finish = Beige  Number of Sash Locks = Double  Lock Type = Standard  Insect Screen Type = Half Screen</p>	<p>Insect Screen Material = Fiberglass  Vinyl Sill Angle = Sill Angle  Head Expander = Yes  Room Location = Bedroom 1,  Is this a Remake? = No  Re-Order Item = No  Unit U-Factor = 0.29  Unit Solar Heat Gain Coefficient (SHGC) = 0.42  U.S. ENERGY STAR Certified = Yes  SKU = 238843  Vendor Name = S/O SILVER LINE BLDG PRD  Vendor Number = 60660514  Customer Service = (888) 504-0005  Catalog Version Date = 01/04/2021</p>
---	---	--

**End Line 200 Description**



Frame Width = 47  
Frame Height = 48 1/2

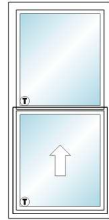
Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
300-1	50 Series Buck Single Gliding-2092 , Active/Stationary (XO) , 47 x 48.5 , Beige / Beige	\$257.38	\$218.75	2	(\$77.26)	\$437.50
<b>Unit 300 Total:</b>		<b>\$257.38</b>	<b>\$218.75</b>		<b>(\$77.26)</b>	<b>\$437.50</b>

**Begin Line 300 Description**

---- Line 300-1 ----

<p>50 Series Buck Single Gliding-2092  Overall Rough Opening = 47 1/4" x 49"  Overall Unit = 47" x 48 1/2"  Installation Zip Code = 48206  U.S. ENERGY STAR® Climate Zone = Northern  ENERGY STAR Required = Yes  Frame Width = 47  Frame Height = 48 1/2  Venting / Handing = Active/Stationary (XO)  Exterior Color = Beige  Interior Finish Color = Beige  Performance Rating = PG15 / DP 15/15  Glass Construction Type = Dual Pane  Glass Option = Low-E PS Argon  High Altitude Breather Tubes = No</p>	<p>Glass Strength = Standard  Glass Tint = No Tint  Specialty Glass = None  Gas Fill = Argon  Contour Grilles-Between-the-Glass  Colonial  Grille Pattern = Colonial  Exterior Grille Color = Beige  Interior Grille Color = Beige  2W3H  Hardware = Standard  Hardware Color/Finish = Beige  Number of Sash Locks = Double  Lock Type = Standard  Insect Screen Type = Half Screen</p>	<p>Insect Screen Material = Fiberglass  Vinyl Sill Angle = Sill Angle  Head Expander = Yes  Room Location = master closet,  Is this a Remake? = No  Re-Order Item = No  Unit U-Factor = 0.29  Unit Solar Heat Gain Coefficient (SHGC) = 0.42  U.S. ENERGY STAR Certified = Yes  SKU = 238843  Vendor Name = S/O SILVER LINE BLDG PRD  Vendor Number = 60660514  Customer Service = (888) 504-0005  Catalog Version Date = 01/04/2021</p>
---	---	--

**End Line 300 Description**



Frame Width = 23  
Frame Height = 48 1/4

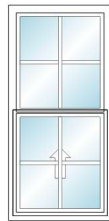
Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
400-1	50 Series Buck Single-Hung-2001 Equal Sash , Fixed/Active , 23 x 48.25 , Beige / Beige	\$265.23	\$225.44	2	(\$79.58)	\$450.88
<b>Unit 400 Total:</b>		<b>\$265.23</b>	<b>\$225.44</b>		<b>(\$79.58)</b>	<b>\$450.88</b>

**Begin Line 400 Description**

---- Line 400-1 ----

50 Series Buck Single-Hung-2001	Glass Option = Low-E2+ PS	Head Expander = Yes
Overall Rough Opening = 23 1/4" x 48 3/4"	High Altitude Breather Tubes = No	Room Location = Master bathroom,
Overall Unit = 23" x 48 1/4"	Glass Strength = Tempered	Is this a Remake? = No
Installation Zip Code = 48206	Glass Tint = No Tint	Re-Order Item = No
U.S. ENERGY STAR® Climate Zone = Northern	Specialty Glass = None	Unit U-Factor = 0.29
ENERGY STAR Required = Yes	Gas Fill = Air	Unit Solar Heat Gain Coefficient (SHGC) = 0.37
Frame Width = 23	None	U.S. ENERGY STAR Certified = Yes
Frame Height = 48 1/4	Number of Sash Locks = Single	SKU = 238843
Venting / Handing = Fixed/Active	Lock Type = Standard	Vendor Name = S/O SILVER LINE BLDG PRD
Exterior Color = Beige	Insect Screen Type = Half Screen	Vendor Number = 60660514
Interior Finish Color = Beige	Insect Screen Material = Fiberglass	Customer Service = (888) 504-0005
Performance Rating = PG35 / DP 35/35	Vinyl Sill Angle = Sill Angle	Catalog Version Date = 01/04/2021
Glass Construction Type = Dual Pane		

**End Line 400 Description**



Frame Width = 23  
Frame Height = 48 1/4

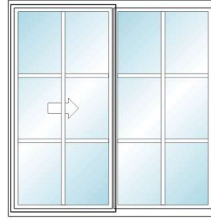
Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
500-1	50 Series Buck Single-Hung-2001 Equal Sash , Fixed/Active , 23 x 48.25 , Beige / Beige	\$233.07	\$198.10	3	(\$104.91)	\$594.30
<b>Unit 500 Total:</b>		<b>\$233.07</b>	<b>\$198.10</b>		<b>(\$104.91)</b>	<b>\$594.30</b>

**Begin Line 500 Description**

---- Line 500-1 ----

50 Series Buck Single-Hung-2001	High Altitude Breather Tubes = No	Insect Screen Material = Fiberglass
Overall Rough Opening = 23 1/4" x 48 3/4"	Glass Strength = Standard	Vinyl Sill Angle = Sill Angle
Overall Unit = 23" x 48 1/4"	Glass Tint = No Tint	Head Expander = Yes
Installation Zip Code = 48206	Specialty Glass = None	Room Location = Master bedroom,
U.S. ENERGY STAR® Climate Zone = Northern	Gas Fill = Air	Is this a Remake? = No
ENERGY STAR Required = Yes	Contour Grilles-Between-the-Glass	Re-Order Item = No
Frame Width = 23	Colonial	Unit U-Factor = 0.28
Frame Height = 48 1/4	Grille Pattern = Colonial	Unit Solar Heat Gain Coefficient (SHGC) = 0.34
Venting / Handing = Fixed/Active	Exterior Grille Color = Beige	U.S. ENERGY STAR Certified = Yes
Exterior Color = Beige	Interior Grille Color = Beige	SKU = 238843
Interior Finish Color = Beige	2W2H	Vendor Name = S/O SILVER LINE BLDG PRD
Performance Rating = PG35 / DP 35/35	Number of Sash Locks = Single	Vendor Number = 60660514
Glass Construction Type = Dual Pane	Lock Type = Standard	Customer Service = (888) 504-0005

**End Line 500 Description**



Frame Width = 46 3/4  
Frame Height = 48 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
600-1	50 Series Buck Single Gliding-2092 , Active/Stationary (XO) , 46.75 x 48.25 , Beige / Beige	\$257.28	\$218.67	1	(\$38.61)	\$218.67
<b>Unit 600 Total:</b>		<b>\$257.28</b>	<b>\$218.67</b>		<b>(\$38.61)</b>	<b>\$218.67</b>

**Begin Line 600 Description**

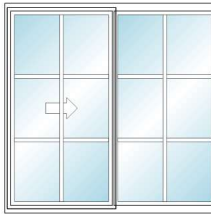
---- Line 600-1 ----

50 Series Buck Single Gliding-2092  
Overall Rough Opening = 47" x 48 3/4"  
Overall Unit = 46 3/4" x 48 1/4"  
Installation Zip Code = 48206  
U.S. ENERGY STAR® Climate Zone = Northern  
ENERGY STAR Required = Yes  
Frame Width = 46 3/4  
Frame Height = 48 1/4  
Venting / Handing = Active/Stationary (XO)  
Exterior Color = Beige  
Interior Finish Color = Beige  
Performance Rating = PG15 / DP 15/15  
Glass Construction Type = Dual Pane  
Glass Option = Low-E PS Argon  
High Altitude Breather Tubes = No

Glass Strength = Standard  
Glass Tint = No Tint  
Specialty Glass = None  
Gas Fill = Argon  
Contour Grilles-Between-the-Glass  
Colonial  
Grille Pattern = Colonial  
Exterior Grille Color = Beige  
Interior Grille Color = Beige  
2W3H  
Hardware = Standard  
Hardware Color/Finish = Beige  
Number of Sash Locks = Double  
Lock Type = Standard  
Insect Screen Type = Half Screen

Insect Screen Material = Fiberglass  
Vinyl Sill Angle = Sill Angle  
Head Expander = Yes  
Room Location = Master Bed,  
Is this a Remake? = No  
Re-Order Item = No  
Unit U-Factor = 0.29  
Unit Solar Heat Gain Coefficient (SHGC) = 0.42  
U.S. ENERGY STAR Certified = Yes  
SKU = 238843  
Vendor Name = S/O SILVER LINE BLDG PRD  
Vendor Number = 60660514  
Customer Service = (888) 504-0005  
Catalog Version Date = 01/04/2021

**End Line 600 Description**



Frame Width = 48 1/4  
Frame Height = 46 3/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
700-1	50 Series Buck Single Gliding-2092 , Active/Stationary (XO) , 48.25 x 46.75 , Beige / Beige	\$257.90	\$219.19	2	(\$77.42)	\$438.38
<b>Unit 700 Total:</b>		<b>\$257.90</b>	<b>\$219.19</b>		<b>(\$77.42)</b>	<b>\$438.38</b>

**Begin Line 700 Description**

---- Line 700-1 ----

50 Series Buck Single Gliding-2092  
Overall Rough Opening = 48 1/2" x 47 1/4"  
Overall Unit = 48 1/4" x 46 3/4"  
Installation Zip Code = 48206  
U.S. ENERGY STAR® Climate Zone = Northern  
ENERGY STAR Required = Yes  
Frame Width = 48 1/4  
Frame Height = 46 3/4  
Venting / Handing = Active/Stationary (XO)

Glass Strength = Standard  
Glass Tint = No Tint  
Specialty Glass = None  
Gas Fill = Argon  
Contour Grilles-Between-the-Glass  
Colonial  
Grille Pattern = Colonial  
Exterior Grille Color = Beige  
Interior Grille Color = Beige

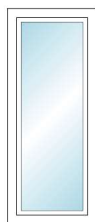
Insect Screen Material = Fiberglass  
Vinyl Sill Angle = Sill Angle  
Head Expander = Yes  
Room Location = Bedroom 2,  
Is this a Remake? = No  
Re-Order Item = No  
Unit U-Factor = 0.29  
Unit Solar Heat Gain Coefficient (SHGC) = 0.42  
U.S. ENERGY STAR Certified = Yes

Exterior Color = Beige  
 Interior Finish Color = Beige  
 Performance Rating = PG15 / DP 15/15  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E PS Argon  
 High Altitude Breather Tubes = No

2W3H  
 Hardware = Standard  
 Hardware Color/Finish = Beige  
 Number of Sash Locks = Double  
 Lock Type = Standard  
 Insect Screen Type = Half Screen

SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 700 Description**



Frame Width = 16 3/4  
 Frame Height = 40 1/2

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
800-1	50 Series Buck Picture Window-2051 , Fixed , 16.75 x 40.5 , Beige / Beige	\$204.87	\$174.13	1	(\$30.74)	\$174.13
<b>Unit 800 Total:</b>		<b>\$204.87</b>	<b>\$174.13</b>		<b>(\$30.74)</b>	<b>\$174.13</b>

**Begin Line 800 Description**

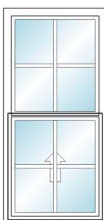
**---- Line 800-1 ----**

50 Series Buck Picture Window-2051  
 Overall Rough Opening = 17" x 41"  
 Overall Unit = 16 3/4" x 40 1/2"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 16 3/4  
 Frame Height = 40 1/2  
 Venting / Handing = Fixed  
 Exterior Color = Beige  
 Interior Finish Color = Beige

Performance Rating = PG35 / DP 50/50  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS  
 High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 None  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes

Room Location = Bedroom 2 closet,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.39  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 800 Description**



Frame Width = 23  
 Frame Height = 48 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
900-1	50 Series Buck Single-Hung-2001 Equal Sash , Fixed/Active , 23 x 48.25 , Beige / Beige	\$233.07	\$198.10	1	(\$34.97)	\$198.10
<b>Unit 900 Total:</b>		<b>\$233.07</b>	<b>\$198.10</b>		<b>(\$34.97)</b>	<b>\$198.10</b>

**Begin Line 900 Description**

**---- Line 900-1 ----**

50 Series Buck Single-Hung-2001  
 Overall Rough Opening = 23 1/4" x 48 3/4"  
 Overall Unit = 23" x 48 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 23  
 Frame Height = 48 1/4

High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 Contour Grilles-Between-the-Glass  
 Colonial  
 Grille Pattern = Colonial

Insect Screen Material = Fiberglass  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes  
 Room Location = Laundry room,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.34

Venting / Handing = Fixed/Active  
 Exterior Color = Beige  
 Interior Finish Color = Beige  
 Performance Rating = PG35 / DP 35/35  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS

Exterior Grille Color = Beige  
 Interior Grille Color = Beige  
 2W2H  
 Number of Sash Locks = Single  
 Lock Type = Standard  
 Insect Screen Type = Half Screen

U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 900 Description**



Frame Width = 43  
 Frame Height = 34

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1000-1	50 Series Buck Picture Window-2051 , Fixed , 43 x 34 , Beige / Beige	\$280.45	\$238.38	1	(\$42.07)	\$238.38
<b>Unit 1000 Total:</b>		<b>\$280.45</b>	<b>\$238.38</b>		<b>(\$42.07)</b>	<b>\$238.38</b>

**Begin Line 1000 Description**

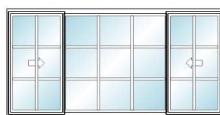
---- Line 1000-1 ----

50 Series Buck Picture Window-2051  
 Overall Rough Opening = 43 1/4" x 34 1/2"  
 Overall Unit = 43" x 34"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 43  
 Frame Height = 34  
 Venting / Handing = Fixed  
 Exterior Color = Beige  
 Interior Finish Color = Beige

Performance Rating = PG35 / DP 50/50  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS  
 High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 None  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes

Room Location = Stairs to Attic.,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.39  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 1000 Description**



Frame Width = 76 1/2  
 Frame Height = 38 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1100-1	50 Series Buck Triple Gliding-2093,2094 1/4 - 1/2 - 1/4 , Active/Stationary/Active (XOX) , 76.5 x 38.25 , Beige / Beige	\$445.45	\$378.61	1	(\$66.84)	\$378.61
<b>Unit 1100 Total:</b>		<b>\$445.45</b>	<b>\$378.61</b>		<b>(\$66.84)</b>	<b>\$378.61</b>

**Begin Line 1100 Description**

---- Line 1100-1 ----

50 Series Buck Triple Gliding-2093,2094  
 Overall Rough Opening = 76 3/4" x 38 3/4"  
 Overall Unit = 76 1/2" x 38 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 76 1/2

Specialty Glass = None  
 Gas Fill = Argon  
 Unit 1 Left Glass, 1 Right Glass: Contour Grilles-Between-the-Glass  
 Unit 1 Left Glass, 1 Right Glass: Colonial  
 Unit 1 Left Glass, 1 Right Glass: Grille Pattern = Colonial

Lock Type = Standard  
 Insect Screen Type = Half Screen  
 Insect Screen Material = Fiberglass  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes  
 Room Location = Attic bedroom,  
 Is this a Remake? = No

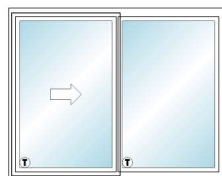


Frame Height = 38 1/4  
 Venting / Handing = Active/Stationary/Active (XOX)  
 Exterior Color = Beige  
 Interior Finish Color = Beige  
 Performance Rating = PG15 / DP 15/15  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E PS Argon  
 High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint

Unit 1 Left Glass, 1 Right Glass: Exterior Grille  
 Color = Beige  
 Unit 1 Left Glass, 1 Right Glass: Interior Grille  
 Color = Beige  
 Unit 1 Left Glass, 1 Right Glass: 2W3H  
 Unit 1 Center Glass: Contour Grilles-Between-the-Glass  
 Unit 1 Center Glass: Colonial  
 Unit 1 Center Glass: Grille Pattern = Colonial  
 Unit 1 Center Glass: Exterior Grille Color = Beige  
 Unit 1 Center Glass: Interior Grille Color = Beige  
 Unit 1 Center Glass: 3W3H  
 Hardware = Standard  
 Hardware Color/Finish = Beige  
 Number of Sash Locks = Double

Re-Order Item = No  
 Unit U-Factor = 0.29  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.42  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 1100 Description**



Frame Width = 43  
 Frame Height = 34 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1200-1	50 Series Buck Single Gliding-2092 , Active/Stationary (XO) , 43 x 34.25 , Beige / Beige	\$293.13	\$249.15	1	(\$43.98)	\$249.15
<b>Unit 1200 Total:</b>		<b>\$293.13</b>	<b>\$249.15</b>		<b>(\$43.98)</b>	<b>\$249.15</b>

**Begin Line 1200 Description**

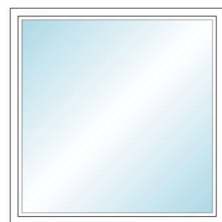
---- Line 1200-1 ----

50 Series Buck Single Gliding-2092  
 Overall Rough Opening = 43 1/4" x 34 3/4"  
 Overall Unit = 43" x 34 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 43  
 Frame Height = 34 1/4  
 Venting / Handing = Active/Stationary (XO)  
 Exterior Color = Beige  
 Interior Finish Color = Beige  
 Performance Rating = PG15 / DP 15/15  
 Glass Construction Type = Dual Pane

Glass Option = Low-E PS Argon  
 High Altitude Breather Tubes = No  
 Glass Strength = Tempered  
 Glass Tint = No Tint  
 Specialty Glass = Obscure  
 Gas Fill = Argon  
 None  
 Hardware = Standard  
 Hardware Color/Finish = Beige  
 Number of Sash Locks = Double  
 Lock Type = Standard  
 Insect Screen Type = Half Screen  
 Insect Screen Material = Fiberglass

Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes  
 Room Location = Attic Bath,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.3  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.46  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 1200 Description**



Frame Width = 47  
 Frame Height = 47 1/2

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1300-1	50 Series Buck Picture Window-2051 , Fixed , 47 x 47.5 , Beige / Beige	\$343.55	\$291.99	1	(\$51.56)	\$291.99
<b>Unit 1300 Total:</b>		<b>\$343.55</b>	<b>\$291.99</b>		<b>(\$51.56)</b>	<b>\$291.99</b>

**Begin Line 1300 Description**

---- Line 1300-1 ----

50 Series Buck Picture Window-2051  
 Overall Rough Opening = 47 1/4" x 48"  
 Overall Unit = 47" x 47 1/2"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 47  
 Frame Height = 47 1/2  
 Venting / Handing = Fixed  
 Exterior Color = Beige  
 Interior Finish Color = Beige

Performance Rating = PG35 / DP 50/50  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS  
 High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 None  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes

Room Location = Stairs to 2nd floor.,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.39  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 1300 Description**



Frame Width = 24  
 Frame Height = 12

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1400-1	50 Series Buck Picture Window-2051 , Fixed , 24 x 12 , Beige / Beige	\$180.49	\$153.42	8	(\$216.56)	\$1,227.36
<b>Unit 1400 Total:</b>		<b>\$180.49</b>	<b>\$153.42</b>		<b>(\$216.56)</b>	<b>\$1,227.36</b>

**Begin Line 1400 Description**

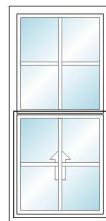
---- Line 1400-1 ----

50 Series Buck Picture Window-2051  
 Overall Rough Opening = 24 1/4" x 12 1/2"  
 Overall Unit = 24" x 12"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 24  
 Frame Height = 12  
 Venting / Handing = Fixed  
 Exterior Color = Beige  
 Interior Finish Color = Beige

Performance Rating = PG35 / DP 50/50  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS  
 High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 None  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes

Room Location = Study room,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.39  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 1400 Description**



Frame Width = 22 3/4  
 Frame Height = 48 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1500-1	50 Series Buck Single-Hung-2001 Equal Sash , Fixed/Active , 22.75 x 48.25 , Beige / Beige	\$232.97	\$198.00	8	(\$279.76)	\$1,584.00
<b>Unit 1500 Total:</b>		<b>\$232.97</b>	<b>\$198.00</b>		<b>(\$279.76)</b>	<b>\$1,584.00</b>

**Begin Line 1500 Description**

---- Line 1500-1 ----

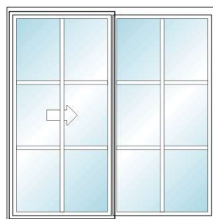


50 Series Buck Single-Hung-2001  
 Overall Rough Opening = 23" x 48 3/4"  
 Overall Unit = 22 3/4" x 48 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 22 3/4  
 Frame Height = 48 1/4  
 Venting / Handing = Fixed/Active  
 Exterior Color = Beige  
 Interior Finish Color = Beige  
 Performance Rating = PG35 / DP 35/35  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS

High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 Contour Grilles-Between-the-Glass  
 Colonial  
 Grille Pattern = Colonial  
 Exterior Grille Color = Beige  
 Interior Grille Color = Beige  
 2W2H  
 Number of Sash Locks = Single  
 Lock Type = Standard  
 Insect Screen Type = Half Screen

Insect Screen Material = Fiberglass  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes  
 Room Location = Study,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.34  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 1500 Description**



Frame Width = 47  
 Frame Height = 48 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1600-1	50 Series Buck Single Gliding-2092 , Active/Stationary (XO) , 47 x 48.25 , Beige / Beige	\$257.38	\$218.75	4	(\$154.52)	\$875.00
<b>Unit 1600 Total:</b>		<b>\$257.38</b>	<b>\$218.75</b>		<b>(\$154.52)</b>	<b>\$875.00</b>

**Begin Line 1600 Description**

---- Line 1600-1 ----

50 Series Buck Single Gliding-2092  
 Overall Rough Opening = 47 1/4" x 48 3/4"  
 Overall Unit = 47" x 48 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 47  
 Frame Height = 48 1/4  
 Venting / Handing = Active/Stationary (XO)  
 Exterior Color = Beige  
 Interior Finish Color = Beige  
 Performance Rating = PG15 / DP 15/15  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E PS Argon  
 High Altitude Breather Tubes = No

Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Argon  
 Contour Grilles-Between-the-Glass  
 Colonial  
 Grille Pattern = Colonial  
 Exterior Grille Color = Beige  
 Interior Grille Color = Beige  
 2W3H  
 Hardware = Standard  
 Hardware Color/Finish = Beige  
 Number of Sash Locks = Double  
 Lock Type = Standard  
 Insect Screen Type = Half Screen

Insect Screen Material = Fiberglass  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes  
 Room Location = Living and kitchen,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.29  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.42  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

**End Line 1600 Description**



Frame Width = 13  
 Frame Height = 40 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1700-1	50 Series Buck Picture Window-2051 , Fixed , 13 x 40.25 , Beige / Beige	\$189.70	\$161.23	1	(\$28.47)	\$161.23

Begin Line 1700 Description

---- Line 1700-1 ----

50 Series Buck Picture Window-2051  
 Overall Rough Opening = 13 1/4" x 40 3/4"  
 Overall Unit = 13" x 40 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 13  
 Frame Height = 40 1/4  
 Venting / Handing = Fixed  
 Exterior Color = Beige  
 Interior Finish Color = Beige

Performance Rating = PG35 / DP 50/50  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS  
 High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 None  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes

Room Location = Entry closet,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.39  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

End Line 1700 Description



Frame Width = 17 3/4  
 Frame Height = 58 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1800-1	50 Series Buck Picture Window-2051 , Fixed , 17.75 x 58.25 , Beige / Beige	\$270.17	\$229.64	2	(\$81.06)	\$459.28
<b>Unit 1800 Total:</b>		<b>\$270.17</b>	<b>\$229.64</b>		<b>(\$81.06)</b>	<b>\$459.28</b>

Begin Line 1800 Description

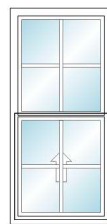
---- Line 1800-1 ----

50 Series Buck Picture Window-2051  
 Overall Rough Opening = 18" x 58 3/4"  
 Overall Unit = 17 3/4" x 58 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 17 3/4  
 Frame Height = 58 1/4  
 Venting / Handing = Fixed  
 Exterior Color = Beige  
 Interior Finish Color = Beige

Performance Rating = PG35 / DP 50/50  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS  
 High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 None  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes

Room Location = Dining closet,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.39  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

End Line 1800 Description



Frame Width = 22 3/4  
 Frame Height = 48 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
1900-1	50 Series Buck Single-Hung-2001 Equal Sash , Fixed/Active , 22.75 x 48.25 , Beige / Beige	\$232.97	\$198.00	1	(\$34.97)	\$198.00
<b>Unit 1900 Total:</b>		<b>\$232.97</b>	<b>\$198.00</b>		<b>(\$34.97)</b>	<b>\$198.00</b>

Begin Line 1900 Description

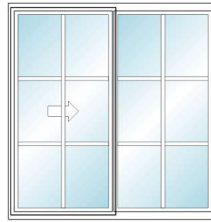
---- Line 1900-1 ----

50 Series Buck Single-Hung-2001  
 Overall Rough Opening = 23" x 48 3/4"  
 Overall Unit = 22 3/4" x 48 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 22 3/4  
 Frame Height = 48 1/4  
 Venting / Handing = Fixed/Active  
 Exterior Color = Beige  
 Interior Finish Color = Beige  
 Performance Rating = PG35 / DP 35/35  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E2+ PS

High Altitude Breather Tubes = No  
 Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Air  
 Contour Grilles-Between-the-Glass  
 Colonial  
 Grille Pattern = Colonial  
 Exterior Grille Color = Beige  
 Interior Grille Color = Beige  
 2W2H  
 Number of Sash Locks = Single  
 Lock Type = Standard  
 Insect Screen Type = Half Screen

Insect Screen Material = Fiberglass  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes  
 Room Location = Dining room,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.28  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.34  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

End Line 1900 Description



Frame Width = 46 3/4  
 Frame Height = 48 1/4

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
2000-1	50 Series Buck Single Gliding-2092 , Active/Stationary (XO) , 46.75 x 48.25 , Beige / Beige	\$257.28	\$218.67	1	(\$38.61)	\$218.67
<b>Unit 2000 Total:</b>		<b>\$257.28</b>	<b>\$218.67</b>		<b>(\$38.61)</b>	<b>\$218.67</b>

Begin Line 2000 Description

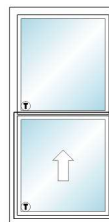
---- Line 2000-1 ----

50 Series Buck Single Gliding-2092  
 Overall Rough Opening = 47" x 48 3/4"  
 Overall Unit = 46 3/4" x 48 1/4"  
 Installation Zip Code = 48206  
 U.S. ENERGY STAR® Climate Zone = Northern  
 ENERGY STAR Required = Yes  
 Frame Width = 46 3/4  
 Frame Height = 48 1/4  
 Venting / Handing = Active/Stationary (XO)  
 Exterior Color = Beige  
 Interior Finish Color = Beige  
 Performance Rating = PG15 / DP 15/15  
 Glass Construction Type = Dual Pane  
 Glass Option = Low-E PS Argon  
 High Altitude Breather Tubes = No

Glass Strength = Standard  
 Glass Tint = No Tint  
 Specialty Glass = None  
 Gas Fill = Argon  
 Contour Grilles-Between-the-Glass  
 Colonial  
 Grille Pattern = Colonial  
 Exterior Grille Color = Beige  
 Interior Grille Color = Beige  
 2W3H  
 Hardware = Standard  
 Hardware Color/Finish = Beige  
 Number of Sash Locks = Double  
 Lock Type = Standard  
 Insect Screen Type = Half Screen

Insect Screen Material = Fiberglass  
 Vinyl Sill Angle = Sill Angle  
 Head Expander = Yes  
 Room Location = Dining room,  
 Is this a Remake? = No  
 Re-Order Item = No  
 Unit U-Factor = 0.29  
 Unit Solar Heat Gain Coefficient (SHGC) = 0.42  
 U.S. ENERGY STAR Certified = Yes  
 SKU = 238843  
 Vendor Name = S/O SILVER LINE BLDG PRD  
 Vendor Number = 60660514  
 Customer Service = (888) 504-0005  
 Catalog Version Date = 01/04/2021

End Line 2000 Description



Frame Width = 24  
 Frame Height = 48 1/2

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
-------------	--------------	-----------	-----------	----------	---------------	-------------

2100-1	50 Series Buck Single-Hung-2001 Equal Sash , Fixed/Active , 24 x 48.5 , Beige / Beige	\$268.49	\$228.20	1	(\$40.29)	\$228.20
--------	--	----------	----------	---	-----------	----------

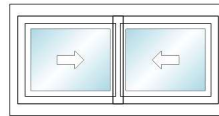
<b>Unit 2100 Total:</b>		<b>\$268.49</b>	<b>\$228.20</b>		<b>(\$40.29)</b>	<b>\$228.20</b>
-------------------------	--	-----------------	-----------------	--	------------------	-----------------

**Begin Line 2100 Description**

---- Line 2100-1 ----

<p>50 Series Buck Single-Hung-2001 Overall Rough Opening = 24 1/4" x 49" Overall Unit = 24" x 48 1/2" Installation Zip Code = 48206 U.S. ENERGY STAR® Climate Zone = Northern ENERGY STAR Required = Yes Frame Width = 24 Frame Height = 48 1/2 Venting / Handing = Fixed/Active Exterior Color = Beige Interior Finish Color = Beige Performance Rating = PG35 / DP 35/35 Glass Construction Type = Dual Pane</p>	<p>Glass Option = Low-E2+ PS High Altitude Breather Tubes = No Glass Strength = Tempered Glass Tint = No Tint Specialty Glass = None Gas Fill = Air None Number of Sash Locks = Single Lock Type = Standard Insect Screen Type = Half Screen Insect Screen Material = Fiberglass Vinyl Sill Angle = Sill Angle</p>	<p>Head Expander = Yes Room Location = 1/2 Bath, Is this a Remake? = No Re-Order Item = No Unit U-Factor = 0.29 Unit Solar Heat Gain Coefficient (SHGC) = 0.37 U.S. ENERGY STAR Certified = Yes SKU = 238843 Vendor Name = S/O SILVER LINE BLDG PRD Vendor Number = 60660514 Customer Service = (888) 504-0005 Catalog Version Date = 01/04/2021</p>
--	--	--

**End Line 2100 Description**



Frame Width = 33  
Frame Height = 17

Line Number	Item Summary	Was Price	Now Price	Quantity	Total Savings	Total Price
2200-1	70 Series Buck Double Gliding-8700 , Active-Passive , 33 x 17 , Beige / Beige	\$212.52	\$180.63	2	(\$63.78)	\$361.26
<b>Unit 2200 Total:</b>		<b>\$212.52</b>	<b>\$180.63</b>		<b>(\$63.78)</b>	<b>\$361.26</b>

**Begin Line 2200 Description**

---- Line 2200-1 ----

<p>70 Series Buck Double Gliding-8700 Overall Rough Opening = 33 1/4" x 17 3/4" Overall Unit = 33" x 17" Installation Zip Code = 48206 U.S. ENERGY STAR® Climate Zone = Northern ENERGY STAR Required = Yes Frame Width = 33 Frame Height = 17 Venting / Handing = Active-Passive Exterior Color = Beige Interior Finish Color = Beige Performance Rating = PG40 Glass Construction Type = Dual Pane</p>	<p>Glass Option = Low-E PS Argon High Altitude Breather Tubes = No Glass Strength = Standard Glass Tint = No Tint Specialty Glass = None Gas Fill = Argon None Hardware Color/Finish = Beige Number of Sash Locks = Single Lock Type = Standard Insect Screen Type = Half Screen Insect Screen Material = Fiberglass Foam = Foam in Frame</p>	<p>Vinyl Sill Angle = Sill Angle Head Expander = Yes Room Location = Basement, Is this a Remake? = No Re-Order Item = No Unit U-Factor = 0.3 Unit Solar Heat Gain Coefficient (SHGC) = 0.44 U.S. ENERGY STAR Certified = Yes SKU = 253304 Vendor Name = S/O SILVER LINE BLDG PRD Vendor Number = 60660514 Customer Service = (888) 504-0005 Catalog Version Date = 01/04/2021</p>
--	---	---

**End Line 2200 Description**



# Limited Lifetime Warranty

## Residential Vinyl Windows and Patio Doors

Subject to the terms and conditions stated herein, American Craftsman® window and/or patio door products (including mechanical parts, components and insulated glass), are warranted to be free from the following defects in manufacturing, materials and workmanship to the Original Purchaser for the lifetime of the product:

- a) Blistering, peeling, flaking, rotting or corrosion.
- b) Material obstruction of vision on the internal surfaces of the insulated glass unit caused by seal failure of the insulated glass unit.

In the event a failure occurs as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, American Craftsman, upon receipt of the original part/component/material or validation of the complaint, will at its option: 1) provide a new replacement part/component/material; or 2) provide a factory-authorized repair to the existing part/component/material; or 3) refund the purchase price or the retailer's/dealer's price at the time of the original purchase, whichever is less. American Craftsman reserves the right to require return of the defective part(s)/component(s)/material(s).

## Patio Doors with Shades/Blinds in Insulated Glass

Subject to the terms and conditions stated herein, the shades/blinds in insulated glass (including insulated glass, shade/blind insulated glass seal and external control mechanisms attached to the glass) in American Craftsman® patio doors are warranted to be free from defects in manufacturing, materials and workmanship to the Original Purchaser for ten (10) years from the date of purchase from the dealer.

In the event a failure occurs as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, American Craftsman, upon receipt of the original part/component/material or validation of the complaint, will at its option: 1) provide a new replacement part/component/material; or 2) provide a factory-authorized repair to the existing part/component/material; or 3) refund the purchase price or the retailer's/dealer's price at the time of the original purchase, whichever is less. American Craftsman reserves the right to require return of the defective part(s)/component(s)/material(s).

## Residential Vinyl Windows and Patio Doors in Commercial Applications

American Craftsman® windows and doors installed in a building operated as a multi-family dwelling or used for commercial purposes or rental properties such as schools, houses of worship, apartment complexes, government-owned structures, office buildings, etc., are warranted to be free from defects in manufacturing, materials and workmanship to the Original Purchaser for ten (10) years from the date of purchase from the dealer. In the event a failure occurs as a result of a defect in manufacturing, materials or workmanship within the limited warranty period, American Craftsman, upon receipt of the original part/component/material or validation of the complaint, will at its option: 1) provide a new replacement part/component/material; or 2) provide a factory-authorized repair to the existing part/component/material; or 3) refund the purchase price or the retailer's/dealer's price at the time of the original purchase, whichever is less. American Craftsman reserves the right to require return of the defective part(s)/component(s)/material(s).

## Limited Warranty for Exterior Color Finish

The color finish on the exterior components (frame, sash, panels, sills and grilles) on American Craftsman vinyl residential window and/or patio door products is warranted to the Original Purchaser to be free from manufacturing defects resulting in color fade greater than 5 delta E\* (when measured in accordance with ASTM 2244) and free from blistering, cracking, peeling and any loss of adhesion for a period of ten (10) years from the date of purchase from the retailer/dealer.

What is not covered by this exterior color finish warranty: exterior colors of white, soft white, beige and sandtone; accessories and hardware, including insect screen frames and aluminum coil stock.

In the event there is a defect covered by this limited warranty for exterior color finish within the limited warranty period, American Craftsman, at its option, will: 1) refinish the product - labor is included (the finish will be applied with standard commercial refinishing techniques and may not be the same finish as originally applied to the product); 2) repair the product; 3) provide replacement part(s) or product(s) to the American Craftsman retailer/dealer you specify - labor is not included; or 4) refund the purchase price or the retailer's/dealer's price at the time of the original purchase, whichever is less.

\* Technical measurement of color fade

## What is NOT Covered by This Limited Warranty

- Product failure or damage due to the following:
  - The improper installation of the product.
  - The improper application or use of the product.
- The occurrence of accidents, vandalism, fire, floods, acts of God including, but not limited to, earthquakes and hurricanes.
- Any modification or alteration to the product.
- The failure to perform reasonable and necessary maintenance on the product.
- The neglect, abuse, improper handling and/or improper storage of the product.
- Exposure of the product to excessive heat and/or cold beyond naturally occurring conditions.
- Stresses caused by building defects or settlement or movement of the structure in which the product is installed.

- The application of harmful cleaning solutions or products including, but not limited to, acetone, petroleum products or abrasive compounds.
- Misalignment of grilles/muntins of 1/8" or less from appropriate position.
- Slight fading and/or color variations caused by normal aging or weathering.
- Torn or ripped insect screens for any cause whatsoever.
- The improper removal of any permanent warning or identification labels from the product or products.
- The rusting or corrosion of non-vinyl products or components due to the close proximity to coastal areas unless the product is composed of appropriate stainless steel or other non-corrosive hardware.
- Installation of the product or products outside of the 48 contiguous United States.

## Additional Items Excluded From This Limited Warranty

- Minor blemishes in the glass that do not significantly impair the structure or vision through the glass, including glass curvature.
- Color variation or variations of the glass.
- Glass breakage for any cause or any reason.
- Damage due to exposure to stresses arising from glass surface temperature differentials or caused by building settlement or movement.
- Condensation on the external surfaces of the window and/or glass, which may occur as the natural result of humidity and interior/external temperature differentials.
- Damage due to the transportation or installation of the glass product or products at altitudes in excess of 3,500 feet above or below point of manufacture unless equipped with capillary or breather tubes.
- The very gradual, natural migration of inert gas used in insulated glass units.
- Improper application, alteration, modification, or use of the insulated glass units, including the application of aftermarket films.

For quality assurance purposes, all window and patio door products should be inspected by the Original Purchaser prior to, at the time of installation, or upon transfer of title to the Original Occupant.

## General Conditions and Exclusions

The limited warranty set forth in this document is the only express warranty (either written or oral) applicable to American Craftsman® windows and doors, and no one is authorized to modify or expand this limited warranty. All warranty claims must be made during the applicable warranty period.

ALL IMPLIED WARRANTIES INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE APPLICABLE STATUTE OF LIMITATION, BUT IN NO CASE WILL EXTEND BEYOND THE TERM OF THE LIMITED WARRANTIES SET FORTH ABOVE. AMERICAN CRAFTSMAN EXCLUDES AND WILL NOT PAY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF CONTRACT, TORT OR OTHERWISE, AND ITS LIABILITY WILL IN ALL INSTANCES BE LIMITED TO THE REPAIR OR REPLACEMENT OR REFUND OF THE ACTUAL PURCHASE PRICE OF THE DEFECTIVE PRODUCT.

Some states do not allow limitations on how long an implied warranty lasts and/or the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. These warranties give you specific legal rights and you may also have other rights which vary from state to state.

The warranties cover replacement parts, components and/or materials only, and American Craftsman does not assume any expense or responsibility involved with the removal and/or reinstallation of any replacement parts, components or materials. American Craftsman reserves the right to discontinue the model or models manufactured under these warranties. Any discontinued parts, components or materials may be replaced with an equivalent part at the sole discretion of American Craftsman. American Craftsman is not responsible for any color variation in the replacement part, component or material. American Craftsman is not responsible for any window or door which has been modified in any manner to accommodate an alarm system which may be attached to the product nor is it responsible for the reconnecting of the window or door to the alarm system. American Craftsman reserves the right to inspect any and all products with alleged defects in the field. Field visits may result in service charges for non-warranty inspections.

## ELIGIBILITY REQUIREMENTS

Enforceability of the warranties set forth above is limited to the Original Purchaser. The term "Original Purchaser" as used in this limited warranty means:

- That individual, individuals or entity who or which took original title to the premises or are the original occupants of the structure in which the product was installed.

## Claim Procedure

To make a claim under this Limited Warranty, contact us at:

American Craftsman Window and Door Company  
Attn: Warranty Department  
P.O. Box 6029  
North Brunswick, New Jersey 08902-6029

You may also contact us on our web site at [www.americancraftsmanwindows.com](http://www.americancraftsmanwindows.com) or reach us by phone at 888-504-0005.

## You can help us serve you faster by providing the following important information:

- Description of the product such as the exterior color, unit type and size and inside visible glass measurements.
- Product information from the product label.
- Description of product concerns.
- Documentation of the purchase date, if available.
- Original purchaser's name, address (with zip code) where the product is installed and telephone numbers.

NON-TRANSFERABILITY: The warranties described above are non-transferable and limited to the Original Purchaser as described above.

If any part of the warranties described above is void or unenforceable in any State of the United States, the remaining portions will nonetheless continue in full force and effect.