



Contract - Detailed

Pella Window and Door Showroom of Auburn Hills
 1920 Opdyke Ct Suite 100
 Auburn Hills, MI 48326
Phone: (248) 292-5000 **Fax:** (248) 292-5005

Sales Rep Name: Harris, Lori
Sales Rep Phone: (734) 777-2254
Sales Rep Fax: 248-292-5015
Sales Rep E-Mail: harrisll@pella.com

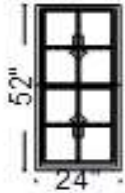
Customer Information	Project/Delivery Address	Order Information
<p>Italy American 8401 N. TELEGRAPH STE 101 DEARBORN HEIGHTS, MI 48127 Primary Phone: (313) 278-7500 Mobile Phone: (313) 477-8197 Fax Number: (313) 2787501 E-Mail: estimates@iac1954.com Contact Name: Great Plains #: ITALYAMERI Customer Number: 1002359014 Customer Account: 1000321816</p>	<p>14500 ROSEMONT-ITALY AMERICAN Lot # , County: Owner Name: Owner Phone:</p>	<p>Quote Name: tw ls white-unfin Order Number: 189 Quote Number: 13200684 Order Type: Non-Installed Sales Wall Depth: Payment Terms: Net 30 Days Tax Code: MISALESTAX Cust Delivery Date: None Quoted Date: 10/1/2020 Contracted Date: Booked Date: Customer PO #:</p>

Line #	Location:	Attributes
--------	-----------	------------

10 None Assigned

Lifestyle, Double Hung, 24 X 52, Without HGP, White

Item Price	Qty	Ext'd Price
\$580.62	2	\$1,161.24



PK #
2072

Viewed From Exterior

1: Non-Standard Size Non-Standard Size Double Hung, Equal
Frame Size: 24 X 52
General Information: No Package, Without Hinged Glass Panel, Clad, Pine, 5", 3 11/16", Gray
Exterior Color / Finish: Standard Enduraclad, White
Interior Color / Finish: Unfinished Interior
Glass: Insulated Low-E AdvancedComfort Low-E Insulating Glass Argon Non High Altitude
Hardware Options: Cam-Action Lock, Champagne, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor
Screen: Full Screen, White, InView™
Performance Information: U-Factor 0.26, SHGC 0.27, VLT 0.49, CPD PEL-N-35-00376-00001, Performance Class LC, PG 50, Calculated Positive DP Rating 50, Calculated Negative DP Rating 50, Year Rated 08|11, Egress Does not meet typical United States egress, but may comply with local code requirements
Grille: SDL, No Custom Grille, 7/8", Traditional (2W2H / 2W2H)
Wrapping Information: Foldout Fins, Factory Applied, No Exterior Trim, 4 9/16", 5 7/8", Standard Four Sided Jamb Extension, Factory Applied, Pella Recommended Clearance, Perimeter Length = 152".

Rough Opening: 24 - 3/4" X 52 - 3/4"

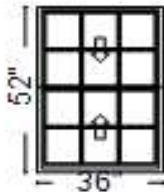
Customer Notes: LIFESTYLE DOUBLE HUNGS AVAILBLE WITH FULL SCREEN ONLY

Line #	Location:	Attributes
--------	-----------	------------

15 None Assigned

Lifestyle, Double Hung, 36 X 52, Without HGP, White

Item Price	Qty	Ext'd Price
\$739.50	1	\$739.50



PK #
2072

Viewed From Exterior

1: Non-Standard Size Non-Standard Size Double Hung, Equal
Frame Size: 36 X 52
General Information: No Package, Without Hinged Glass Panel, Clad, Pine, 5", 3 11/16", Gray
Exterior Color / Finish: Standard Enduraclad, White
Interior Color / Finish: Unfinished Interior
Glass: Insulated Low-E AdvancedComfort Low-E Insulating Glass Argon Non High Altitude
Hardware Options: Cam-Action Lock, Champagne, No Limited Opening Hardware, Order Sash Lift, No Integrated Sensor
Screen: Full Screen, White, InView™
Performance Information: U-Factor 0.26, SHGC 0.27, VLT 0.49, CPD PEL-N-35-00376-00001, Performance Class LC, PG 35, Calculated Positive DP Rating 35, Calculated Negative DP Rating 35, Year Rated 08|11, Egress Does not meet typical United States egress, but may comply with local code requirements
Grille: SDL, No Custom Grille, 7/8", Traditional (3W2H / 3W2H)
Wrapping Information: Foldout Fins, Factory Applied, No Exterior Trim, 4 9/16", 5 7/8", Standard Four Sided Jamb Extension, Factory Applied, Pella Recommended Clearance, Perimeter Length = 176".

Rough Opening: 36 - 3/4" X 52 - 3/4"

Customer Notes: LIFESTYLE DOUBLE HUNGS AVAILBLE WITH FULL SCREEN ONLY

Thank You For Purchasing Pella® Products

PELLA WARRANTY:

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor the Seller will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

INSYNCTIVE PRODUCTS: In addition, Pella Insynctive Products are covered by the Pella Insynctive Products Software License Agreement and Pella Insynctive Products Privacy Policy in effect at the time of sale, which can be found at [Insynctive.pella.com](https://www.pella.com). By installing or using Your Insynctive Products you are acknowledging the Insynctive Software Agreement and Privacy Policy are part of the terms of sale.

Notice of Collection of Personal Information: We may collect your personal information when you interact with us. Under the California Consumer Privacy Act (CCPA), California residents have specific rights to request this information, request to delete this information, and opt out of the sharing or sale of this information to third parties. To learn more about our collection practices and your rights under the CCPA please visit our link <https://www.pella.com/california-rights-policy/> at [pella.com](https://www.pella.com).

ARBITRATION AND CLASS ACTION WAIVER ("ARBITRATION AGREEMENT")

YOU and Pella and its subsidiaries and the Pella Branded Distributor AGREE TO ARBITRATE DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS (INCLUDES PELLA GOODS AND PELLA SERVICES) AND WAIVE THE RIGHT TO HAVE A COURT OR JURY DECIDE DISPUTES. YOU WAIVE ALL RIGHTS TO PROCEED AS A MEMBER OR REPRESENTATIVE OF A CLASS ACTION, INCLUDING CLASS ARBITRATION, REGARDING DISPUTES ARISING OUT OF OR RELATING TO YOUR PELLA PRODUCTS. You may opt out of this Arbitration Agreement by providing notice to Pella no later than ninety (90) calendar days from the date You purchased or otherwise took ownership of Your Pella Goods. To opt out, You must send notice by e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Opt Out" or by calling (877) 473-5527. Opting out of the Arbitration Agreement will not affect the coverage provided by any applicable limited warranty pertaining to Your Pella Products. For complete information, including the full terms and conditions of this Arbitration Agreement, which are incorporated herein by reference, please visit www.pella.com/arbitration or e-mail to pellawebsupport@pella.com, with the subject line: "Arbitration Details" or call (877) 473-5527. D'ARBITRAGE ET RENONCIATION AU RECOURS COLLECTIF ("convention d'arbitrage") EN FRANÇAIS SEE [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration). DE ARBITRAJE Y RENUNCIA COLECTIVA ("acuerdo de arbitraje") EN ESPAÑOL VER [PELLA.COM/ARBITRATION](https://www.pella.com/arbitration).

Seller shall not be held liable for failure or delay in the performance of its obligations under this Agreement, if such performance is hindered or delayed by the occurrence of an act or event beyond the Seller's reasonable control (force majeure event), including but not limited to earthquakes, unusually severe weather and other Acts of God, fire, strikes and labor unrest, epidemics, riots, war, civil unrest, and government interventions. Seller shall give timely notice of a force majeure event and take such reasonable action to mitigate the impacts of such an event.

Product Performance Information:

U-Factor, Solar Heat Gain Coefficient (SHGC), and Visible Light Transmittance (VLT) are certified by the National Fenestration Rating Council (NFRC).

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

Manufacturer stipulates that these ratings conform to applicable NFRC procedures for determining whole product performance. NFRC ratings are determined for a fixed set of environmental conditions and a specific product size. NFRC does not recommend any products and does not warrant the suitability of any product for any specific use.

Design Pressure (DP), Performance Class, and Performance Grade (PG) are certified by a third party organization, in many cases the Window and Door Manufacturers Association (WDMA). The certification requires the performance of at least one product of the product line to be tested in accordance with the applicable performance standards and verified by an independent party. The certification indicates that the product(s) of the product line passed the applicable tests. The certification does not apply to mulled and/or product combinations unless noted. Actual product results will vary and change over the products life.

For more performance information along with information on Florida Product Approval System (FPAS) Number and Texas Dept. of Insurance (TDI) number go to www.pella.com/performance.

Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details, taking special note of the two important notice sections regarding installation of Pella products and proper management of moisture within the wall system. Neither Pella Corporation nor PWD, LLC ("Pella Windows and Doors") will be bound by any other warranty unless specifically set out in this contract. However, Pella Corporation will not be liable for branch warranties which create obligations in addition to or obligations which are inconsistent with Pella written warranties.

Clear opening (egress) information does not take into consideration the addition of a Rolscreen [or any other accessory] to the product. You should consult your local building code to ensure your Pella products meet local egress requirements.

Per the manufacturer's limited warranty, unfinished mahogany exterior windows and doors must be finished upon receipt prior to installing and refinished annually, thereafter. Variations in wood grain, color, texture or natural characteristics are not covered under the limited warranty.

GENERAL TERMS AND CONDITIONS: ACCEPTANCE: This order is subject to acceptance by an authorized agent of PWD, LLC. PRICING: All quote pricing is valid for a period of 30 days, at which time an adjustment may be made for product offering changes or transportation costs. CHANGES: Product manufactured or in process of manufacturing in accordance with the specifications, as outlined herein, cannot be returned or cancelled. Additional materials or services will be billed at the price prevailing at the time of order. INSPECTION: Buyer should carefully check material upon delivery and report any claim for product shortages or damages within 3 days. TERMS: Payment required with order unless upon approved credit. Net 30 Days on approved credit. Accounts not paid within terms are subject to finance charge of 1 ½% per month which is an annual percentage rate of 18%. LIENS: Claim of Lien is automatically filed on delinquent jobs as required by law. Waivers of Lien (partial, full or conditional) are furnished upon request after payment. PERFORMANCE: Seller shall not be liable for any consequences of delay regardless of cause. INSTALLATION: Products purchased from and installed by seller under the "Retail" program are covered by a two-year limited installation warranty. With the exception of the "Retail" program, seller shall not be liable to buyer for any damages or problems resulting from installation of Pella products. In the event that buyer has been referred to an independent contractor, including a Certified Pella Contractor, buyer assumes full responsibility for all installation matters, including the selection of the contractor. WARRANTY: Pella products are covered by Pella's limited warranties in effect at the time of sale. All applicable product warranties are incorporated into and become a part of this contract. Please see the warranties for complete details. Neither Pella Corporation nor PWD, LLC will be bound by any other warranty.

Order Checklist

PWD, LLC

Our #1 Priority is Your Satisfaction!

Pella products are made to your specifications, carefully review the details of this contract as we have a NO Return Policy.

Initial below ALL items that have been verified

_____ Brand: _____	_____ Brand: _____
_____ Brand: _____	_____ Brand: _____
_____ Exterior Color: _____	_____ Grilles: (Exterior/Interior) _____
_____ Interior Stain/Finish: _____	_____ Glazing/Glass: _____
_____ Blinds/Shades: _____	_____ Wall Condition: _____

Check below ALL items that have been verified/reviewed

Other Product Attributes:

Reviewed Sizes on Contract _____ Window Hardware Color _____

For more information regarding the finishing, maintenance, service and warranty of all Pella® products, visit the Pella® website at www.pella.com

- Window Screens _____ Door Hardware/Key Cylinder _____
- Door Screens _____ Trim/Casing/Mull Covers _____
- Hinging/Sliding (exterior) _____ Tape/Foam/Caulk/Coil/Etc _____
- Handing (exterior) _____ Line Items Initialed _____

Other Items Special to this order:

- Item #1 _____ Item #3 _____
- Item #2 _____ Item #4 _____

Other Information:

- Customer Satisfaction! _____ Product Warranty Reviewed _____
- No Return Policy _____ I Have Received Interior Finish Disclaimer _____
- Delivery Date & Special Instructions _____ Sales & Service Contact Information Reviewed _____
- Delivery Confirmation Process & Expectations Reviewed _____ Service Contact Information #866-647-0570 _____
- Delivery Cancellation Fee \$150 if order rejected at job site _____ Accessory Hold Items Reviewed & Date Set _____
- Reschedule Fee \$75 if Cancelled within 24 hours of Scheduled Delivery _____ Other _____

I hereby authorize Pella Corporation, its affiliates and/or subsidiaries to use, reproduce, and/or publish photographs and/or video that may pertain to me and my project, including materials described below, without compensation. I understand that this material may be used in various communications (e.g. Website, e-newsletters, promotional materials, etc).

Consequently, the Corporation may publish materials, photographs, and/or make reference to the project in a manner that the Corporation or project sponsor deems appropriate.

Comments: _____

Project Checklist has been reviewed

Customer Name (Please print)

Pella Sales Rep Name (Please print)

Customer Signature

Pella Sales Rep Signature

Date

Date

Credit Card Approval Signature

Order Totals	
Taxable Subtotal	\$1,900.74
Sales Tax @ 6%	\$114.04
Non-taxable Subtotal	\$0.00
Total	\$2,014.78
Deposit Received	\$0.00
Amount Due	\$2,014.78