

CITY OF DETROIT FISCAL 2011/12 BUDGET

AGENCY 21 DETROIT WORKFORCE DEVELOPMENT DEPARTMENT

MISSION

The Detroit Workforce Development Department promotes the economic self-sufficiency of Detroit residents and provides qualified workers to local employers through the delivery of cost-effective, high-quality employment, training, and education services in partnership with business, faith-based organizations, educational institutions, and governmental agencies.

DESCRIPTION

The Detroit Workforce Development Department provides employment and training services to Detroit residents and businesses.

GOALS

1. Support educational system improvement through expanded GED preparation programs for youth and adults and through the delivery of academic developmental/remedial services for in-school and out-of-school youth and adults.
2. Advance workforce development by expanding the number and capacity of employment and training programs, by directing services to diverse sets of participant customers, including youth and adults, and by cultivating workplace preparedness among youth and adults.
3. Meet employer workforce needs by enhancing capacity to prepare and deliver qualified workers to meet the market-driven needs of employers, by developing high standards for work preparation and retention services, and by expanding services that contribute to job retention.
4. Enhance customer satisfaction by expanding and intensifying quality customer service to program participants, service providers and local employers by developing and implementing continuous improvement procedures, and by promoting all Detroit's Michigan Works! Agency services and the resulting community benefits.

DEPARTMENTAL FINANCIAL INFORMATION

	GENERAL FUND	GENERAL GRANTS	WORK FIRST	TOTAL
EXPENDITURES	\$1,700	\$33,271,231	\$20,621,201	\$53,894,132
REVENUES	0	33,271,231	20,621,201	53,892,432
NET TAX COST	\$1,700	\$ 0	\$ 0	\$ 1,700
POSITIONS	0	104	0	104