

CITY OF DETROIT FISCAL 2011/12 BUDGET
AGENCY 20 DEPARTMENT OF TRANSPORTATION

MISSION

The mission of the Detroit Department of Transportation is to provide public transit services that are reliable, clean, customer focused, fiscally responsible, safe and secure.

DESCRIPTION

The Department of Transportation operates the bus system in the City of Detroit with a fleet of 445 coaches.

DDOT is the largest transit provider in the State of Michigan operating over 1,200 miles of routes and providing service to over 38 million passengers annually.

DDOT's primary facilities include the Administration Building, which is located at 1301 East Warren, and includes Central Shop heavy repair facility, and plant maintenance building. DDOT also maintains three other satellite terminals with light repair garages and storage bays. On July 14, 2009, DDOT opened its new Rosa Park Transit Center in downtown Detroit.

DDOT's active fleet consists of 445 fixed-route coaches, which serves 48 bus routes in the City of Detroit. The department maintains approximately 6,000 bus stops and 174 bus shelters.

DDOT provides Americans with Disabilities Act (ADA) complementary paratransit services for disabled customers through Detroit MetroLift. Detroit MetroLift utilizes multiple transportation providers who provide lift-equipped paratransit vehicles and sedans to provide service to more than 1,000 passenger trips per day.

Additionally, DDOT provides administrative services to the Detroit Transportation Corporation (DTC), operator of the Detroit People Mover.

GOALS

1. Operate transit services that are reliable and accessible so as to expand mobility and to support Detroit's economic vitality.
2. Operate transit services and facilities that are safe and secure.
3. Deliver transit services that are responsive, reliable, customer focused, efficient and fiscally responsible.
4. Continue to grow as an organization that promotes teamwork, fosters positive communication and is committed to developing well-informed, highly competent transit professionals.

DEPARTMENTAL FINANCIAL INFORMATION

	ENTERPRISE <u>FUND</u>	<u>TOTAL</u>
EXPENDITURES	\$149,383,359	\$149,383,359
REVENUES	<u>149,383,359</u>	<u>149,383,359</u>
NET TAX COST	\$ 0	\$ 0
POSITIONS	1,216	1,216