

SAFETY PLAN

ROBOTS

AUTONOMOUS SAFETY FEATURES

- Robots will be equipped with extensive safety features including automatic stop, collision and pedestrian detection, and more

TWO MONITORING CHANNELS

- For pilot periods, robots may be followed in-person for monitoring and issue resolution
- Robots are remotely monitored/driven in a 1:1 human to bot ratio through challenging situations

ROAD SHOULDERS:

- Robot partner will be optimized for road shoulders or bike lanes working to avoid heavy pedestrian sidewalks and busy roadways





DATA SECURITY

PERSONAL INFORMATION (PII)

- Phone numbers will be needed for participant communication but will be anonymized and deleted post-pilot along with pickup addresses

CAMERA FOOTAGE

- Footage around the bots is captured to improve routing, train the system, and improve guest experience

ANONYMIZED FEEDBACK

- Surveys will be anonymized with no personal information being captured other than customers' first names