

Explanation of Charges On Your Water Bill

(Residential Customers)



Water & Sewerage
Department

2023-24

Water Usage: The cost of service for each centum cubic feet* (CCF) of water used during a billing period is recorded by the water meter and based on the DWSD Inclining Block Rate. Block 1 provides one rate for every water customer in Detroit that uses 4,500 gallons (6 CCF) of water or less per month, and Block 2 is a higher rate for usage above 4,500 gallons per month as higher volume users put more demand on the water system. Low-income households are eligible for a fixed monthly amount – enroll by calling Wayne Metro at 313-386-9727 or waynemetrolife.org/DWSDlifeline.

Water Service Charge:** A fixed monthly amount based on meter size to cover the cost of the meter, billing, and customer service.

Sewerage Disposal: The cost to collect, treat and dispose of untreated sewage for each CCF of water used during a billing period. Eligible residential accounts with active meters will automatically receive the Average Winter Consumption (AWC) method each month for your sewage usage based on water usage in January-April. The AWC accounts for watering lawns, flowers, plants and gardens that occurs in warmer months.

Sewerage Service Charge:** A fixed monthly amount to cover the following:

Operations, Maintenance, and Repair Charges (OM&R): Amount for day-to-day customer service and maintenance operations.

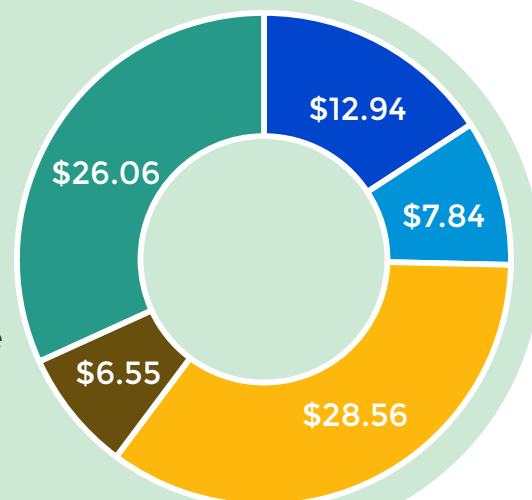
Capital Charges: Cost of improving and expanding meters, equipment and technology.

Drainage Charge*:** Monthly fee for the cost to collect and treat stormwater and snowmelt as required by the law, calculated by hard, impervious (surface) acreage. An automatic 25% credit for disconnected downspouts which flow onto the lawn and/or into a rain barrel is applied to bills for parcels subject to the fee.

Average Monthly Bill for Detroit Residential Customer****

\$81.95

- Water Usage
- Water Service Charge
- Sewerage Disposal
- Sewerage Service Charge
- Drainage Charge



*CCF (Cubic Feet) equals 100 cubic feet or approximately 748 gallons of water.

**Amount is applicable whether or not water is used during the billing cycle.

***Amount is applicable whether or not water is used during the billing cycle. Parcels with less than 0.02 impervious acreage are not subject to the drainage charge. Automatic credit is only for residential accounts; nonresidential accounts must apply for a credit.

****Based on 5 CCFs of water for an average family of three members using a 5/8-inch meter and 0.05 impervious acreage.