

Unemployment FAQ

- 1. Q: Do I have to do anything for unemployment?**
 - A. The City will submit the initial Unemployment filing for employees on layoff, furlough, and Workshare. Employee are encouraged to set up their MiWAM accounts on the UIA website to validate or update payment, banking, and contact information.
 - a. For Layoff/Furlough employees: it will be then employee's responsibility to certify with UIA every two weeks though Marvin or via their online MiWAM account.
 - b. For Workshare employees: the City will certify payments to UIA every two weeks on behalf of the employees.
- 2. Q. Will there be some sort of confirmation that employees are successfully signed up for State Unemployment?**
 - A. Employees will get a Notice of Determination by mail from UIA.
- 3. Q. How many weeks can I collect unemployment? Per the Michigan.gov website, it says the maximum number of weeks that I can collect is 26 weeks, plus an additional 13 weeks as part of the CARES Act PEUC.**
 - A. The maximum amount will be 39 weeks with combining the 26 weeks and doing an additional filing for the PEU claim of 13 weeks.
- 4. Q. I was off work with the virus and I had already applied for unemployment. Do I continue to report the unemployment or let the City of Detroit handle it?**
 - A. If you are currently receiving unemployment, you can continue certifying on your existing claim.
- 5. Q. Will HR be applying for underemployment benefits for any TASS employees who were not laid off (80%)?**
 - A. The HR department has initiated claims for employees who are both laid off and on furlough.
- 6. Q. Will HR handle any filing changes with UIA, for example, if an employee comes back to work either 10% to 80% or 80% to full time?**
 - A. The employee will need to cease submitting their certifications with the UIA upon their return to work full time. For employees on Workshare, HR will cease submitting certifications upon their return to work full time.
- 7. Q. Will every employee filing unemployment/ underemployment also receive the additional \$600/ week federal stimulus?**
 - A. Yes, as the regulations stand today.
- 8. Q. Can employees convert pay card to direct deposit via the UIA website?**
 - A. Yes. They would have to contact by phone or updating their MiWAM account to provide update their banking information.
- 9. Q. Do I have to "pay back" the Workshare/Furlough days?**
 - a. For Layoff/Furlough employees: it is the employee's responsibility to accurately report their time to UIA.
 - b. For Workshare employees: the City will ensure accurate reporting of the time to UIA.

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10. Q. Who I contact if I can't log in into MiWAM?

A. Email your issue to UJA-MiWamissues@michigan.gov or call 866-500-8017 for MiWAM support.

11. Q. When do I receive my pay card?

A. Pay cards will be delivered 7 to 10 business days from the date the initial claims are processed.

12. Q. Who do I contact if I do not receive a pay card?

A. Bank of America – 1-866-436-1964 or they can visit the web site at <https://prepaid.bankofamerica.com/miuiadebitcard>. Bank of America can send you a pay card through expedited UPS mail for a minimum fee.

13. Q. What if I am locked out of my MiWAM account?

A. Call 313-962-9675

14. Q. What do I do when I receive a denial letter?

- a. If you filed your own claim, ensure that all questions are answered regarding previous employer(s) (you should receive all green check boxes before moving forward)
- b. If the above items were completed and you still receive a denial letter, please adhere to the directions to resolve the matter and then submit request for resolution using this [UJA Resolution Request Webform](#).

15. Q. How do I change the number of dependents in MiWAM?

A. Log in to your MiWAM account, select “claimant services”, and from the drop-menu select “update withholding”.

16. Q. What are the FEIN and Employer Account Numbers (EAN)?

A. FEIN: 38-6004606
EAN: 0804653 000

17. Q. What if I have applied for unemployment before?

A. Do not create a new account. Click on “forgot username and/or forgot password” to reset your current account.

18. Q. What if I don't qualify for the unemployment benefits can I still get the \$600 federal benefit (PUA)?

Yes. It will be the employee's responsibility to apply for the PUA through their MiWAM account. *If you have been approved to receive Unemployment benefits you will automatically receive the \$600 federal benefit (PUA) as the regulation stands today.*