



Filing a discrimination complaint

Any person who believes, in the course of business with a DDOT program or service, that he or she or any specific class of persons or business entity has been subject to discrimination or retaliation prohibited by any of the federal or state Civil Rights statutes or common law principles, based upon race, color, national origin or disability may file a complaint.

A complaint must be filed no later than 180 days after:

- The date of the alleged act of discrimination.
- The date when the person(s) became aware of the alleged discrimination.
- Where there has been a continuing violation, the latest instance of prohibited conduct.

Complaints shall be in writing, and signed by the person(s) or representative, and include the complainant's name, address and telephone number. Allegations of discrimination received by phone, email or fax will also be acknowledged and processed.

If you believe that during the course of business with the Detroit Department of Transportation, that you were subjected to discrimination based upon race, color, national origin or disability, you may file a complaint using the information below.

Note that this process is relative to ADA and Title VI complaints alleging race, color, national origin, age, sex or disability discrimination.

How to file a complaint

1. Fill out the [ADA Comment Form](#) or [Title VI Complaint Form](#)
2. Email, fax or mail the completed complaint form to:

DDOT Office of Compliance

1301 Warren Avenue

Detroit, MI 48207

Fax: (313) 833-1496

For more information or questions on filing an ADA and Title VI complaint contact:

Donald Lozen, ADA Coordinator

Office of Compliance

1301 E. Warren Avenue

Detroit, MI 48207

(313) 833-3655 TTY: 711 DonLoz@detroitmi.gov

Fax: (313) 833-1496

Alicia Miller Title VI Coordinator
Office of Compliance
1301 E. Warren Avenue
Detroit, MI 48207
(313) 313-3658: TTY 711 AliMil@detroitmi.gov
TTY: (313) 833-3658
Fax: (313) 833-1496