

Improving Rapid Rehousing Meeting Summary

Improving Rapid Rehousing Solutions Jam Session

The following strategies and priorities to improve the Detroit housing supply and rehousing system were developed by Detroit community members present during the session:

#	Description of solution	Improvement or Innovation?	Impact of solution
Example	Bring more data and accountability into role and responsibility of RRH provider to participate in HCV process i.e., assist providers through data to ensure fewer households miss voucher opportunity due to not “recertifying homelessness”, or not returning or successful matriculating through voucher process		
Example	Provide housing search/assistance/financial assistance through RRH to all households who receive voucher notification. Provide RRH services until the household is stabilized in their new home		
1	Make sure that there are landlords who are willing and able to rent to DV survivors who may have larger family sizes; having units that can fit the household and landlords willing to rent		
2	Free HQS trainings for providers		

3	More employment programs. I would like us to expand partnerships with City's employment workforce development entities. Form a stronger partnership between CoC and that department so as leadership and roles change, that relationship can maintain		
4	Incentives for landlords if they are willing to participate in RRH programs. One incentive that can be offered is minor repairs.		
5	Separating housing navigation from landlord engagement and case management		
6	Progressive engagement for RRH to PSH for folks that may need long term supportive services		
7	To decrease the time spent in the housing search phase, we can look at incorporating housing-specific navigation to aid in decreasing the time spent looking for verified or eligible units and would be separate from case management and landlord engagement or resource navigation.		
8	Allowing for client-operated safety modifications in units		
9	Consider decreasing our 24-month maximum in Detroit to be able to serve more households		
10	Funding opportunities for Moving Cost/Furniture on a regular basis.		

11	But if the landlord is not in compliance they are not eligible for incentives for maintenance.		
12	More integration and automation between city departments and others who have access to lists of verified currently available housing units with detailed information and the long list of people in the housing search phase unaware of these resources. Programs and staff are siloed from these resources and may not be aware of websites like homeconnect.detroitmi.gov and other similar resource lists		
13	Basic needs includes technology (WIFI/Internet) etc. Making sure housing units have reliable access to technology - WIFI is either an incentive to landlords to supply just as they need to ensure water/heat/electricity would be required (or that ensuring access to internet/wifi is available and it's part of meeting basic needs of a unit)		
14	I would like to see more affordable and safe housing that are safe for all families. More housing resources that we can refer our clients to that have a hard time getting through to CAM because the shelters are full.		
15	Consider Project Based ESG RRH for quick placements		

16	Looking at our abandoned apartment buildings and using them for RRH and transition to independent housing		
17	Universal Landlord Database		
18	Paid training that agency doesn't have to pay		
19	Looking at what happens to a person when their RRH provider's funding is low or ending soon. What supports do we have for those who are not necessarily ready for discharge?		
20	We need more RRH resources		
21	RRH case management only for folks who require little to no financial assistance, but have other barriers to obtaining housing. In my experience, we have some clients where someone on the RRH prioritization list has income, but they are struggling to find landlords, come off as adults, and case management could help these folks without needing more financial assistance. Applicable to youth.		
22	More intense mainstream resource connection for our RRH programs so MDHHS, SOAR, SOS benefits are readily available. RRH Programs have time limits so how can we make sure clients can be instantaneously connected to those mainstream resources?		
23	I would like to rethink how we use City ESG RRH as it is awarded on an annual basis and it is a small amount (appr. \$1M a year). We		

	could do a two-year contract with providers.		
24	Strategizing the best use of MSHDA ESG (small amount) as well. Viable resource but limited		
25	Determine who owns advocacy for finding additional funding		
26	Reverse bridge: Out of PSH to RRH and then to individual permanent housing		
27	DTE Partnership		
28	Providing home stability programs that will prepare them for after Rapid Housing, such as financial literacy, employment and educational training, lessons on how to maintain their home.		
29	Integration between funded Homeownership programs for folks on the RRH list who are eligible and interested to increase our RRH reach. Looking at who is doing this outreach work in the community who could join us in the work (through CE).		
30	Banks and colleges partnerships		
31	Emphasis on employment opportunities for PWLEH in RRH programs, as well as intentional program design and influencing policies by PWLEH		
32	Burnout and safety training offered anonymously for homeless service providers		
33	Can we create RRH for priority populations (who is most in need) and making sure those programs are funded? Either population		

	specific or not population specific, based on what the need is		
34	Reasonable housing stock rentable to clients. Are there landlords who would be willing to lower rents slightly, can they get a tax break if they are identified as RRH housing? Once our services are over, no way for households to afford these units.		
35	I think there are some lessons learned from YHDP that may be applicable here as well. For YHDP RRH, our Youth Action Board (YAB) set a standard for a 1:12 case manager to client ratio. There is a requirement for peer support positions in all programs including RRH. There is a requirement for Mental health professionals with a 1:20 ratio. All program elements and design were championed by youth. Our youth designed the programs based upon the need and then we did an RFP to select agencies who could honor the youth's vision (and youth were part of the selection committee) rather than allowing agencies to design the program. Our YAB developed trainings for our RRH providers around youth inclusion in ongoing program management, youth centered case management and other topics. Our YAB also reviewed our agencies P&Ps for their programs and elevated valuable changes they wanted to see to ensure the programs were youth centered.		

36	We used shallow subsidies in one of our SSVF programs, and it seemed to be really effective. It would be interesting to look at the data from this project and determine if it would make sense to branch that out.		
37	Fundraising support		
38	Consolidating backbone functions such as paying landlords for some of the smaller agencies or larger ones that would like that service too		
	Database connection to BSEED for Landlord and quality property update		