

**DETROIT CITY COUNCILMEMBER**

**FRED DURHAL III**

**DETROIT CITY COUNCIL | DISTRICT 7**



# RESOURCE GUIDE | 20 22

**DOWNTOWN OFFICE**

COLEMAN A. YOUNG MUNICIPAL CENTER  
2 WOODWARD AVENUE SUITE 1340 DETROIT, MICHIGAN 48226

**DISTRICT 7 OFFICES**

ST. SUZANNE 19321 W. CHICAGO DETROIT, MI 48228  
RIPPLING HOPE 12801 JOY ROAD DETROIT, MI 48228

PHONE 313-224-2151 FAX 313-224-2155 | EMAIL [COUNCILMEMBERDURHAL@DETROITMI.GOV](mailto:COUNCILMEMBERDURHAL@DETROITMI.GOV) | WEBSITE [DETROITMI.GOV/DISTRICT 7](http://DETROITMI.GOV/DISTRICT7)



## Dear Friend

I am very honored to serve you on the Detroit City Council, and I will continue to work to improve the quality of life for the citizens of District 7.

I have prepared this resource guide to help individuals who need assistance during challenging times. Please contact our office anytime for assistance.

Sincerely,



**Fred Durhal III**

Chairperson Budget,  
Finance & Audit  
Vice-Chairperson Planning &  
Economic Development  
Detroit City Council - District 7



# RESOURCE GUIDE 2022

## Need General Help with a Problem?

Dial 211 from a landline or (800) 552-1183 for help with a wide range of services and human needs.

## CITY OF DETROIT FREQUENTLY CALLED NUMBERS

<b>Detroit City Council Reception</b>	(313) 224-3443
<b>Office of Mayor Mike Duggan</b>	(313) 224-3400
<b>City Clerk's Office</b>	(313) 224-3270
<b>Elections Department</b>	(313) 876-0190
<b>Office of the Ombudsman</b>	(313) 224-6000

Investigates complaints regarding City Services

<b>Animal Control</b>	(313) 224-6356
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Dog Barking • Contact Your Local Precinct

<b>Building Safety Engineering and Environmental (BSEED)</b>	(313) 628-2451
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(Online self-service portal [Detroitmi.gov/bseed](http://Detroitmi.gov/bseed))

To property maintenance, environmental enforcement, blight, rodent control, special land use, development resource center and plan review, licensing and permits

<b>Detroit Land Bank Authority</b>	844-338-3366
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Adjacent Vacant Lots and Land Bank Homes

<b>Police and Fire Emergency</b>	911
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<b>Detroit FIRE Department (NON-EMERGENCY)</b>	(313) 596-2900
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<b>Detroit FIRE Arson Division</b>	800-44-ARSON (27766)
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<b>Detroit POLICE Public Safety Headquarters</b>	(313) 596-2200
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1301 Third Street Detroit, MI 48226

<b>Detroit Police Office of Chief Investigator</b>	(313) 596-2499
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To file a complaint against a police officer

<b>Detroit Police Department Crime Reporting (NON-EMERGENT)</b>	267-4600
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<b>Detroit Police Department 2ND Precinct</b>	(313) 596-5200
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13530 Lesure 48227

<b>Detroit Police Department 6TH Precinct</b>	(313) 596-5600
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11450 Warwick 48228

<b>Detroit Police Department 10TH Precinct</b>	(313) 596-1000
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12000 Livernois 48206

<b>Department of Public Works Demolition</b>	(313) 224-3901
<b>Permits</b>	(313) 224-4737
<b>Potholes</b>	(313) 224-3935
<b>Sidewalks</b>	(313) 628-4278
<b>Street Maintenance</b>	(313) 224-3949
	(313) 224-0033

<b>Detroit Public Schools Emergency</b>	(313) 748-6000
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<b>Detroit Department of Transportation (DDOT)</b>	(313) 933-1300
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Disabled Services (Para Transit/Metro Lift) and Monthly Bus Passes

<b>Detroit Water &amp; Sewerage Department</b>	(313) 267-8000
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<b>Broken Water Mains &amp; Emergencies</b>	(313) 267-7401
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<b>General Services Department Forestry</b>	(313) 628-0900
	(313) 871-5461

<b>Emergency Forestry</b>	(313) 590-3336
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(leave a message and someone will return your call)

<b>Parks and Recreation</b>	(313) 578-7500
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<b>Vacant Lot Maintenance</b>	(313) 224-5555
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## Michigan Department of Transportation (MDOT)

[www.michigan.gov/mdot](http://www.michigan.gov/mdot)

MDOT is responsible for Michigan's 9,669-mile state highway system, comprised of all M, I, and US routes.

## Municipal Parking (313) 221-2500

Abandoned Vehicle Auction, Boot and Tow Information, Contest Parking Tickets

## Planning and Development/ Housing and Revitalization (313) 224-3461

Home Repair Grants and 0% Home Loans

## Public Health Department (313) 876-4000

## Public Lighting Authority (313) 324-8290

City Street Lights

## Tax Payor Service Center (313) 224-3315

Suite 130

## Property Tax Assessment Board of Review (Tax Appeal) (313) 628-0722

Suite 105

## Assessment Division (313) 224-3011

## Assessor's Office of Review (313) 224-3035

Suite 824

## Traffic Signal Engineering (313) 224-1610

Sign shop  
FAX# 313-224-1307  
Sign Request Mail To 2633 Michigan Avenue  
Detroit, MI 48216

## Waste Management 844-233-8764

[www.wm.com](http://www.wm.com)

## Wayne County Clerk's Office (313) 967-6938

## Wayne County Clerk Records (313) 224-5530

## Wayne County Commissioner Alisha Bell (313) 224-0936

## NEED HELP AVOIDING HOME FORECLOSURE?

These resources will help you avoid home foreclosure.

## Detroit Eviction Helpline (866) 313-2520

Advocacy group to prevent foreclosures and evictions

## Detroit Homeownership Preservation Enterprise (HOPE) (888) 995-4673

Mortgage foreclosure prevention counseling

## Detroit Nonprofit Housing (313) 972-1111

Mortgage foreclosure prevention counseling

## Fair Housing Center of Metropolitan Detroit (313) 579-3247

Provides a broad range of fair housing training, including compliance and best practices

## Messiah Housing Corporation

[www.messiahhousing.org](http://www.messiahhousing.org)  
Provides affordable housing to eligible residents

## Michigan State Housing Development Authority (844) 756-4423

Michigan Homeowner Assistance Fund

## United Community Housing Coalition (313) 963-3310

Program designed to assist low-income homeowners and save their homes

## U-SNAP BAC (313) 640-1100

or [www.usnapbac.org](http://www.usnapbac.org)  
Homeowner education

## Wayne County Treasurer (313) 224-5990

Provides assistance with payment arrangements and delinquent taxes

## Need Help Caring for Your Child?

These resources are to assist in caring for infants and young children-

## Planned Parenthood (313) 831-7776

Testing for HIV and STDs and providing birth control and family planning advice



# RESOURCE GUIDE 2022

**Detroit Health Department** (313) 961-BABY (2229)

Provides health insurance for pregnant women and their children  
Offers parenting classes and childbirth education classes

**Detroit Health Department** (313) 410-7803

Provides immunizations for children and families

**Detroit Health Department**

**Lead Safe Program** (313) 876-0133  
Provides health services and lead education, removes hazardous lead sources in homes, conducts school and home water testing, improves compliance of rental owners, and strengthens environmental standards for lead.

**NEED HELP FINDING A JOB?**

These resources will help you find employment

**Detroit at Work** (313) 962-9675

Information for development of job skills, training and assistance finding employment

**Detroit Employment Solutions Corporation** (313) 876-0674

Employment information, career advisement and other supportive services

**NEED HELP WITH FOOD AND FURNISHINGS?**

These resources will help provide food and home furnishings.

**Capuchin Soup Kitchen** (313) 579-2100, Ext. 2

Provides food

**Crossroads West Office** (313) 831-2000

Provides food and emergency clothing

**Focus HOPE** (313) 494-4600  
(313) 494-5500

Provides food to seniors aged 60 and over; children under the age of six

**Forgotten Harvest** (248) 967-1500

Provides food

**Gleaners Community**

**Food Bank** (313) 923-3535

Provides food to church pantries and soup kitchens

**Meals On Wheels** (313) 446-4444

Provides meals to seniors 60+ and homebound

**NEED LEGAL ASSISTANCE?**

These resources will help resolve legal issues

**Legal Aid and Defender**

**Association Inc** (313) 967-5555

Legal advocacy and representation for low-income residents

**Neighborhood Legal**

**Services Michigan (NLSM)** (313) 964-1975

Referral information for assistance to free legal services

**Michigan Legal Services** (313) 964-4130

Legal representation

**Elder Law of Michigan** (800) 347-5297

Legal counseling and professional assistance for senior citizens (60 and over) and the disabled

**United Community**

**Housing Coalition (UCHC)** (313) 405-7726

uchcdetroit.org

Legal representation for housing

## NEED HELP MAINTAINING YOUR RIGHTS?

These resources are to assist those who believe their consumer and/or civil rights have been violated-

**Better Business Bureau** (248) 223-9400  
Offers consumer protection services

**Office of Civil Rights, Inclusion and Opportunity Department (CRIO)** (313) 224-4950  
Email [crio@detroitmi.gov](mailto:crio@detroitmi.gov)

(Formerly known as Human Rights Department)  
To provide excellent service to all who live, work, play or do business in Detroit, advocating for inclusion and increased opportunities in a positive impact in our City.

**City of Detroit Ombudsman's Office** (313) 224-6000  
Make complaints against any City departments and agencies

**Detroit Urban League** (313) 832-4600  
Advocacy for civil and economic rights

**Michigan Attorney General's Office** (877) 765-8388  
Offers consumer protection services

**NAACP** (313) 871-2087  
Civil rights assistance and advocacy through public policy

**Wayne County Ombudsman's Office** (313) 224-6000  
Make complaints against any County department and agencies

## NEED ASSISTANCE PAYING FOR COLLEGE?

These resources can help current or future students with tuition costs

**Office of Scholarships and Grants** (888) 447-2687  
Learn about available scholarships

**Michigan Guarantee Agency** (800) 642-5626  
Information about student loans and student financial services

**Michigan Higher Education Student Loan Authority** (888) 643-7521  
Provides loans with little or no interest rate

**Free Application for Federal Student Aid (FAFSA)** (800) 433-3243  
Provision of federal aid to lower education costs

## NEED HELP WITH PRISONER RE-ENTRY?

These resources are available for men and women formerly incarcerated in prison

**Cass Community Social Services** (313) 883-2277

**Jewish Vocational Services** (313) 833-8100  
Assists in searching for a job

**Goodwill Industries** (313) 964-3900  
Transitional employment, employment-supported mentoring, job placement assistance

**Detroit Hispanic Development Corporation (DHDC)** (313) 967-4880  
Employment training, job placement services, and bilingual information

**Michigan Prisoner Re-Entry Initiative** (517) 241-7904

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## NEED HELP TO FIND SENIOR CITIZEN SERVICES?

These resources will help provide assistance to senior citizens

**Detroit Area Agency on Aging (DAAA)** (313) 446-4444

[detroit seniorsolution.org](http://detroit seniorsolution.org)

All-purpose resource center and Meals on Wheels Program

**Hannan Center for Creative Aging** (313) 833-1300

Resource and activities center

**Senior Citizens Abuse Help Line** (800) 882-6006

File complaints against nursing homes and hospitals

**Visiting Angels** (313) 466-5514

Provides non-medical in-home care

**Wayne County City Services** (800) 851-1454

Provides resources for home delivery meal service

## NEED HELP WITH TAX PREPARATION?

These resources for free tax services

**Wayne Metropolitan Community Action Agency** (313) 388-9799

[WayneMetro.org/taxes](http://WayneMetro.org/taxes)

**Accounting Aid Society** (313) 556-1920

Provides assistance to file taxes

## NEED TEMPORARY HOUSING?

These resources will help provide temporary shelter-

**Alternatives for Girls** (313) 361-4000

Shelter for girls ages 15-20 and their children

**Coalition on Temporary Shelter (COTS)** (313) 831-3777

Shelter for adults and children accompanied by parents

**Covenant House Michigan** (313) 463-2000

**24-Hour Crisis Hotline** (800) 999-9999

Short-term shelter relief, food, and clothing for 18- to 22-year-olds

**Detroit Rescue Mission Ministries**

**Shelter for women and children only** (313) 331-8990

**Shelter for men only** (313) 993-6703

**Samaritan Family Center** (734) 721-0590

Offers transitional shelter for homeless families

**W-I-C Women, Infants, and Children in Detroit** (313) 876-4555

Program provides USDA's special supplement nutrition for women, infants, and children



**NEED HELP WITH SUBSTANCE ABUSE?**

These resources can help individuals overcome substance abuse problems-

**Care First** (313) 846-5020  
Provides intensive outpatient support

**Detroit Rescue Mission Ministries** (313) 993-4700  
Experts in the field of homelessness, addiction, and substance abuse prevention for youth and adults

**Families Against Narcotics** (833) 202-HOPE (4673)  
Helping Individuals and Families Impacted By Substance Use Disorder

**Mariners Inn** (313) 962-9446  
Assists men with abuse problems

**New Life Home for Recovering Women** (313) 245-4357  
Assists women with drug abuse problems

**Operation Get Down** (313) 921-9422  
Provides substance abuse intervention in a residential setting

**S-H-A-R-** (313) 894-8444  
Self-help addiction rehabilitation and high-quality behavioral healthcare services to individuals in the greater Detroit area

**NEED HELP WITH UTILITY SHUTOFFS?**

These resources will help low-income Detroit residents manage their utility bills

**DTE Payment Assistance and Winter Protection Programs** (800) 477-4747  
Special programs for senior citizens and low-income families

**DTE Theft Reporting** (800) 441-6698

**The Heat and Warmth Fund (THAW)** (800) 866-THAW (8429)  
Provides financial assistance with energy bills

**DTE Home Energy Consultation** (866) 796-0512  
Schedule online [www.dteenergy.com/hec](http://www.dteenergy.com/hec)  
Free home energy consultations to provide a personalized overview of ways to save on your monthly energy bill

**Michigan Public Service Commission (MPSC)** (800) 292-9555  
Helps to resolve complaints against utility providers

**NEED HELP FOR VETERANS SERVICES**

This resource provides emergency assistance

**Wayne County Veteran's Affairs** (313) 224-5045  
Emergency services for rent, mortgage, car and burial